



## Knowledge Economy

#### Opportunities & Challenges for Ireland



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## A Decade of Growth



Economic Performance Indicators	1995	2004
Unemployment %	12.1	4.4
	. <del>_</del>	
Total Labour Force	1,282,000	1,952,000
Exports (f.o.b)	€ 35.bn	€ 84.bn
Exports (1.0.b)	€ 33.011	€ 04.011
Gross Domestic Product (GDP)	€ 53.bn	€ 149.bn
Irish GDP/Capita as % EU 15	89	128 (2005)





### Drivers of Growth



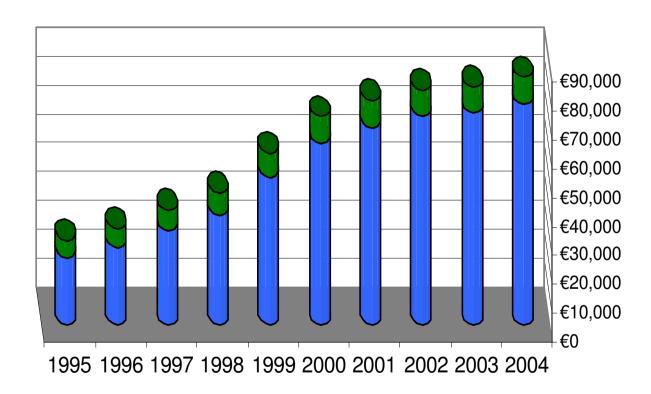
- EU Membership
- Tax
- Social Partnership
- Education / Demographics



#### **Export Growth**

Exports from Agency Supported Enterprises 1995-2004 €M





■ Foreign Owned ■ Irish Owned

Source: Forfas



#### **External Environment**



#### Change

- The pace and intensity of Globalisation
- The shift to **Services** as the engine of growth in developed economies
- The Role of Knowledge in providing differentiation



#### **Globalisation / Internationalisation Trends**



"We are part of a historical event, an event which will bring a country with one fourth of the world population into the multilateral trading system." Chief Chinese trade negotiator Long Yongtu



#### **EU Services Directive**

The objective of the directive is to achieve a genuine Internal Market in services by removing legal and administrative barriers to the development of service activities between Member States







22nd April, 2004 Minister for Transport Launches Ennis Bypass Project







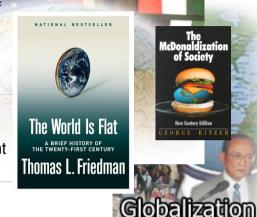
USA largest accredited university; with over 17,000 instructors, 170 campuses, and Internet delivery worldwide. Since 1976, more than 171,600 working professionals have earned their degree



buys













#### **External Environment**



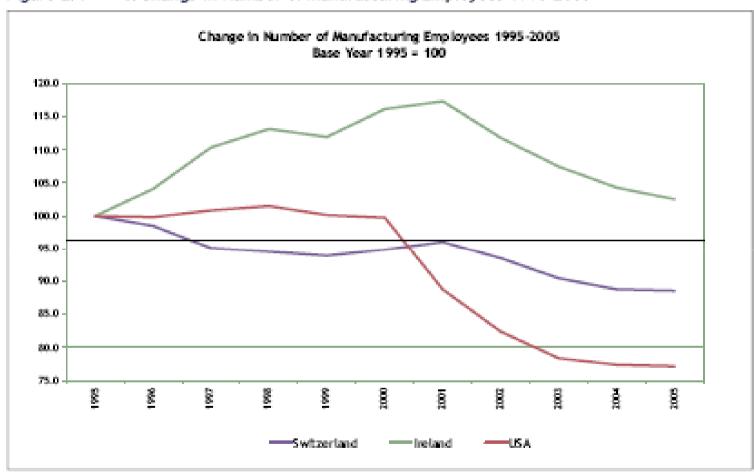
#### Change

- The pace and intensity of Globalisation
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#### Shift to Services - Decline in Manufacturing Employment

Figure 2.1 % Change in Number of Manufacturing Employees 1995-2005\*

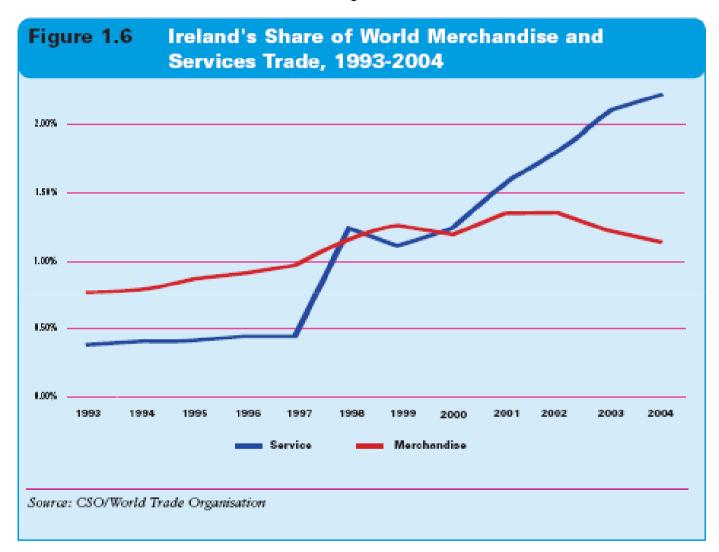


Source: OECD Main Economic Indicators 1999-2006.

\*Note 2005 figure is based on average of Quarters 1-3 2005

#### **Growth of Internationally Traded Services**



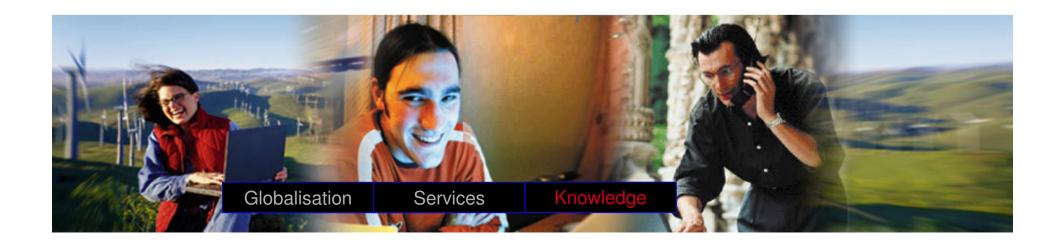


#### **External Environment**



#### Change

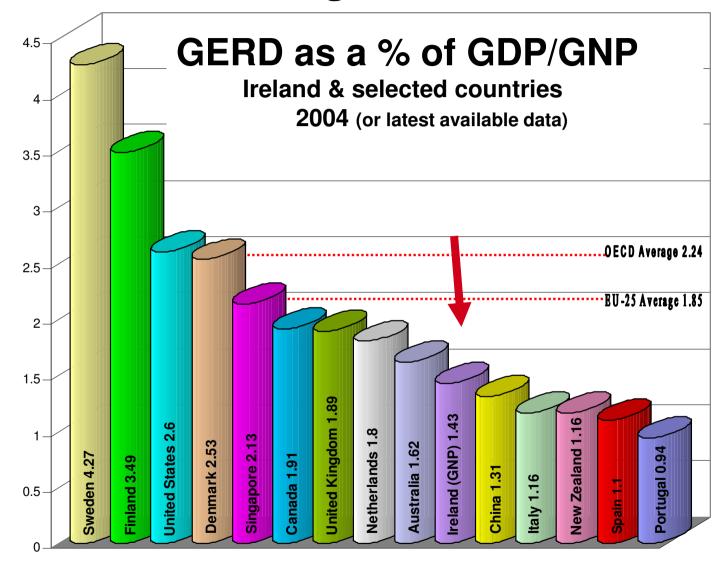
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#### **Investment in Knowledge**

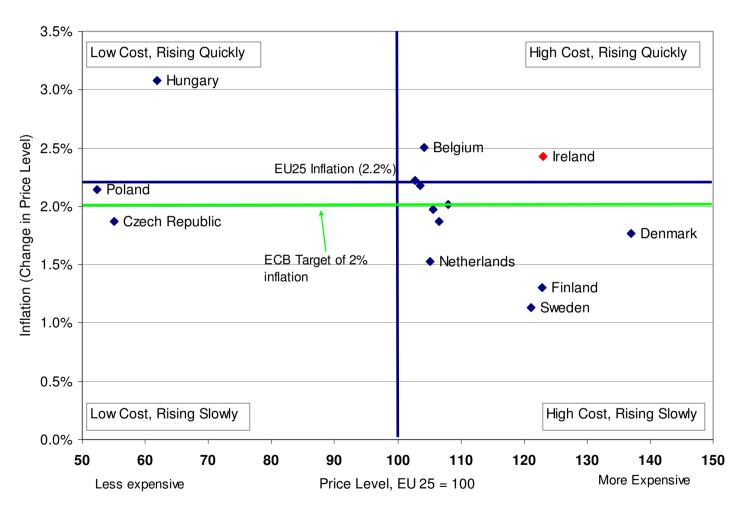






#### **Competitiveness**

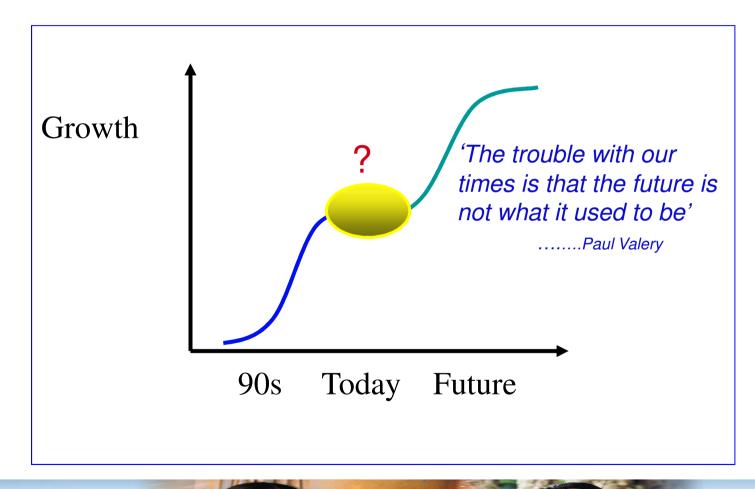
Price Level 2004, and Inflation (2004 to 2006 average), EU Member States





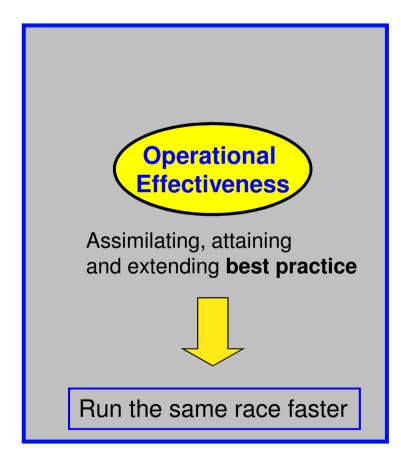
# The Future .....Getting on a new growth curve

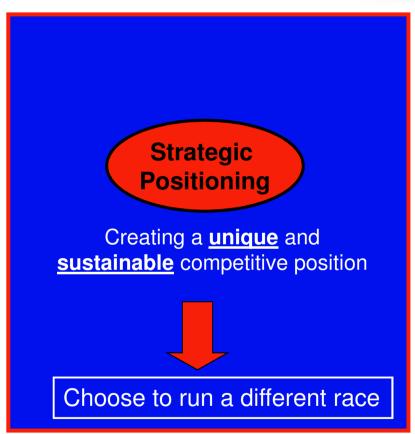




#### Operational Effectiveness & Strategic Positioning



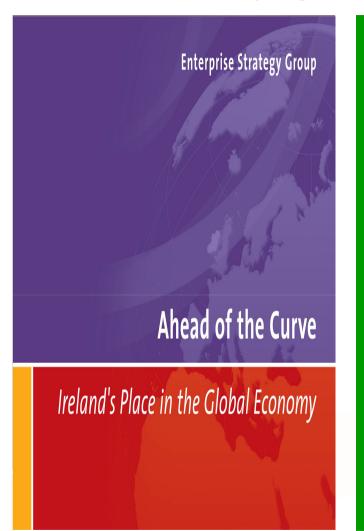




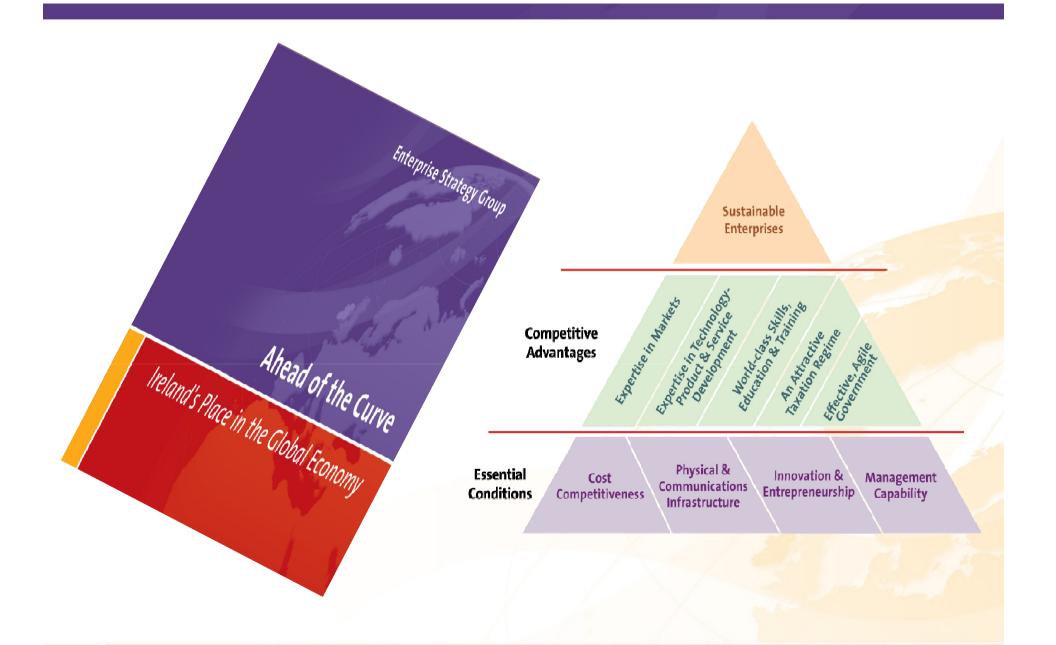
Determinants of Relative Performance...Porter



#### Staying Ahead of the Curve



"Knowledge creation and diffusion are at the core of economic activity. Knowledge is embodied in people, and it is the quality of the human resource that will determine the success or otherwise of firms and economies in the years ahead. It is people who create knowledge, and it is people who disseminate, adapt and use data, insights, intuition and experience to create distinctive value" ....(ESG 2004)



#### Creating a Unique & Sustainable Competitive Position

Knowing & understanding the market/customer needs

Using know-how/knowledge/expertise/skill to satisfy those needs in a superior differentiated way thereby providing value.

So that you extract a higher value/premium for the product or service that you provide

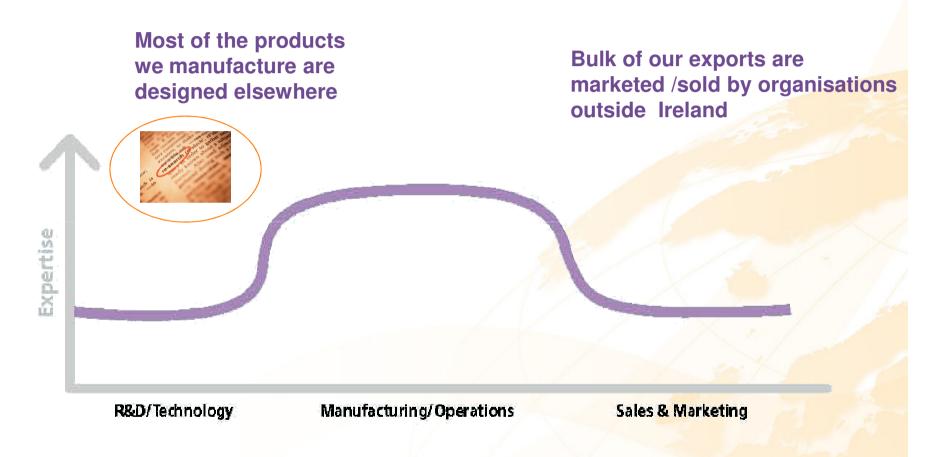


Customer

'Marketing and Technology is all that matters for a company. The rest is cost' ... Drucker



## **Dominant Profile of MNC Enterprise in Ireland**



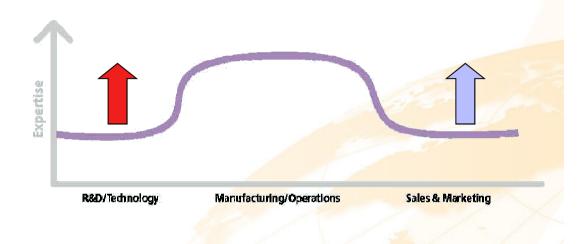
#### **Building Capability to Realise Opportunities**

- Changing the Capability Profile of Enterprise in Ireland

Need to Build World Class Expertise

- International Sales & Marketing
- Operations
- R&D/Technology

**Focus on Sectors & Niches** 



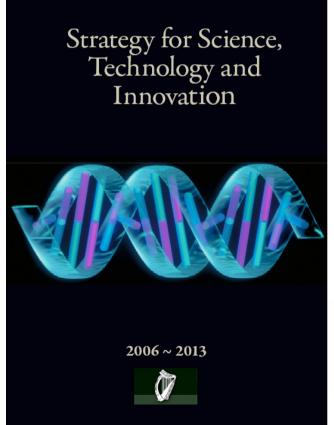


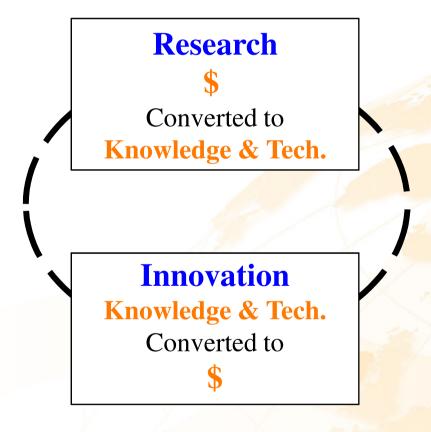








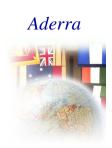




**Enterprise Strategy Group** 



## Implementation



Business must respond to the new environment by:-

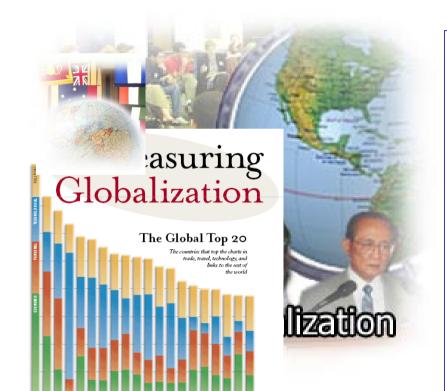
- Increasing investment in Innovation to develop higher value products and services.
- Improving its international sales and marketing capabilities to grow exports
- ➤ Investing in ICT to improve efficiency and reduce costs
- ➤ Up-skilling its workforce
- > Raising management capabilities



#### **Staying Ahead of the Curve**

Aderra

Winning in a Globalised Environment ..... Agility.



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"It is not the strongest of the species that survives, nor the most intelligent but the one most responsive to change"

................Darwin

